

Monmouth Basketball Tickets FAQ's

How can I purchase public single game tickets?

Subject to availability, single game tickets may be purchased by phone by calling (732) 263-5735, (732) 263-5402, or online at www.MonmouthHawks.com (click on TICKETS) or at the Monmouth University Box Office. Every person entering must have a ticket. Children age 5 and under are admitted free but must sit on an adult's lap. Fans are encouraged to purchase and print their tickets online in order to minimize heavy traffic within the will-call area.

How can I print my tickets from home after purchase?

After you have completed your ticket purchase online you will be e-mailed a confirmation. Within the confirmation there will be a link prompting you to print your tickets from the comfort of your own home by clicking the link.

Purchasing a ticket from someone outside of Monmouth University

Only tickets purchased directly through www.MonmouthHawks.com, the Monmouth Box Office, or a Monmouth Athletics Ticket Sales Representative can be authenticated at the gate upon entry. Monmouth University cannot guarantee that any tickets purchased from a third party source (Seat Geek, Vivid Seats, Stub Hub, etc.) are valid or that they will allow patron(s) entry into the arena.

Is Monmouth partnered with and/or affiliated with any secondary ticket agency?

Monmouth University is not partnered with nor affiliated with any secondary ticket agency (Seat Geek, Vivid Seats, Stub Hub, etc.), we cannot guarantee that any tickets purchased from a secondary agency are valid, nor are we responsible for refunding patrons.

What is will-call and where is it located?

Will call is a location where one may pick up tickets without sufficient time to mail or if an individual prefers to pick up their order. Will call orders may be picked up at the MAC Lobby starting 90 minutes prior to the start of the event.

In order to pick up your will call tickets, you will be required to present:

- Your valid state or government issued photo ID, driver's license or passport.

Will call is not available for tickets purchased online.

Please Note: The Monmouth Box Office will no longer accept outside will call unless permitted. Outside will call is anything "dropped off" by an individual at the will-call table for another individual to pick up.

What is a pass list and where can I pick up tickets if I am on the pass list?

A pass list is used to process admissions to squad guests, recruits, and high school coaches. Persons whose names are left on a pass list must present photo identification to receive admission to the event. NCAA regulations prohibit the issuance of "hard tickets" thru a pass list, so pass list recipients must enter the facility upon signing for his/her admission. Commonly referred to as a

"player guest" or "squad guest" entrance. Home and Visitor pass list tables can be found in the MAC Lobby next to the general will-call table.

Monmouth University Student Seating

Monmouth students can attend any regular season home game in the MAC for free by showing their valid Student ID at the gate as they enter the game. Student seating in sections M and N is general admission, first come first served. If these sections fill, students will be directed to an alternate seating areas in sections T.

Is there a discount if I bring a group to a game?

Group discounts are available for groups of 15 or more people. To order group tickets, contact the Group Ticket Sales Office at (732) 263-5498. Group tickets must be purchased at least 1 week in advance of the event and are not available at the door. Every person attending must have a ticket to enter the arena.

What time do Box Office doors open?

The Monmouth Box Office will be open 90 minutes before game time for will-call and tickets sales.

Will I get better seats by ordering online or by calling your office?

All methods of ticket purchase access the same inventory of seats. There is no advantage to calling rather than ordering online or vice versa.